



THE ROLE OF THE CARERS' CHAMPION

- ✓ Encourage your clients who are Carers to accept a referral to the Carers Centre
- ✓ Refresh your pharmacy's Carers' Notice Board, if appropriate
- ✓ Display and maintain supplies of carers' leaflets
- ✓ Identify yourself to patients as a Carers' Champion (for example, by having your name on your Carers' Notice Board)
- ✓ Help implement carer support protocols and initiatives at your pharmacy where appropriate (We will happily support you if you identify any opportunities)
- ✓ Share the monthly e bulletins with your colleagues

SKILLS AND KNOWLEDGE

- ✓ Enthusiasm and motivation for the role
- ✓ Basic understanding of *all* carers (including young carers and young adult carers) / willingness to learn
- ✓ Empathy for carers

As a Carers' Champion, you are not expected to be an expert on 'carers' issues' or provide carers with one-to-one support, just to encourage referrals.

If you have any questions, please call XXX at Salford Carers Centre on 0161 833 0217. We will work with you flexibly.